# Privacy policy statement(GDPR) ECG-Excellence

When you visit this website, your data may be processed.

Mainly when you fill in the contact form yourself via the website and send it. We guarantee and respect your privacy, including compliance with the General Data Protection Regulation (GDPR). This 'Privacy Policy Statement' gives an overview of the purposes of the data processing in the context of this website and how you can exercise your rights with regard to your personal data.

## **Contact details:**

On the contact page of the ECG-Excellence website you will find the contact details of our company. ECG-Excellence manages the content on this website. By contacting ECG-Excellence you can always request further information regarding the Privacy Statement or handling personal data if the statement below does not answer your questions. Hans Slijp is the Data Protection Officer of ECG-Excellence. He can be reached via ecg-excellence@peacs.nl

The ECG-Excellence website is hosted by Perfectmanage. You can also contact Perfectmanage at any time if you have questions about the operation of their systems regarding the management and processing of your data. Tom Schasfoort is the Data Protection Officer of Perfectmanage. He can be reached via info@perfectmanage.nl

### Personal data that we process

This website processes your personal data because you provide this information yourself (via, for example, filling-in forms). We also collect data via Cookies. Those cookies are not containing personal information. Below is an overview of the personal data we process.

## Special and / or sensitive personal data that we process

Our website and / or service does not intend to collect data about website visitors who are younger than 16 years. Unless they have permission from parents or guardians. However, we cannot check if a visitor is older than 16. We encourage parents to be involved in the online activities of their children, in order to prevent data about children being collected without parental consent. If you are convinced that we have collected personal information about a minor without this permission, please contact ECG-Excellence via Hans Slijp at ecg-excellence@peacs.nl.

#### For what purpose and on what basis we process personal data

The ECG-Excellence website processes your personal data for the following purposes:

- To be contacted for answering questions or to provide information about the products/services and progress in our companies R&D and marketing processes. We do so only at your request.

- To be contacted with the invitation to use your data for our mailing list in order to inform you periodically on the activities within ECG-Excellence.

#### How long we store personal data

ECG-Excellence stores data as long as you are on the mailing list of our organization and have not informed us on your request to be taken off the ECC-Excellence mailing list.

For example, data is needed to invoice and contact you in case of questions. After the termination of your agreement your data will be removed and deleted.

## **Right to be forgotten**

You have the right to be 'forgotten' from the GDPR Act. You can request that we completely delete data from you. If you do this, this will mean that we will no longer be able to provide you with information.

### Sharing personal data with third parties

ECG-Excellence only provides necessary information to third parties to comply with a legal obligation.

### Cookies, or similar techniques, that we use

ECG-Excellence has linked Google Analytics to this website. ECG-Excellence only uses analytical cookies that do not infringe your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit this website. Any cookies that we use are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and remember, for example, your preferences. We can also optimize our website with this. You can opt out of cookies by setting your internet browser so that it does not store cookies anymore. In addition, you can also delete all information previously saved via the settings of your browser.

### View, modify or delete data

You have the right to view, correct or delete your personal data. You also have the right to withdraw your consent to the data processing or to object to the processing of your personal data by ECG-Excellence and you have the right to data portability. This means that you can submit a request to ECG-Excellence to send the personal data that you have processed from you, for example in a computer file, to you or another organization mentioned by you. You can send a request for access, correction, deletion, data transfer of your personal data to ECG-Excellence. To ensure that the request for access has been made by you, we ask you to send a copy of your ID with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and citizen service number black in this copy. This is to protect your privacy. ECG-Excellence responds as quickly as possible, but within four weeks, at your request. ECG-Excellence also wishes to point out that you have the opportunity to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. This can be done via the following link: https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons

#### How we protect personal data

ECG-Excellence and Perfectmanage take the protection of your data seriously and take appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you have the impression that your data is not properly secured or there are indications of abuse, please contact ecg-excellence@peacs.nl or info@perfectmanage.nl

#### SSL security

ECG-Excellence and Perfectmanage actively strive to encourage all our customers to secure their domain / website extra securely through an SSL certificate. You can see whether an SSL certificate is active because there is a 'lock' and / or 'safe' in your browser (address bar) and the domain name in question is preceded by https: // instead of http: //. The s stands for secure. This ensures that you

communicate securely with the relevant organization and that the website is displayed safely on your screen.

The following data may be processed by you if you fill in and send the website form on this website yourself:

- First and last name
- Phone number
- E-mail address

- Other personal data that you actively provide, in the open text box or in correspondence and by telephone

- Information about your activities on this website

The data can be processed for the following purposes:

- Sending an email or newsletter and / or advertising brochure
- inform you about changes to our services and products
- ECG-Excellence may also processes personal data if this is legally required.

#### Ask

If you have questions about the privacy statement or if there is any infringing, harmful or illegal information on a website hosted by us, please send an e-mail to ecg-excellence@peacs.nl or contact us by telephone.